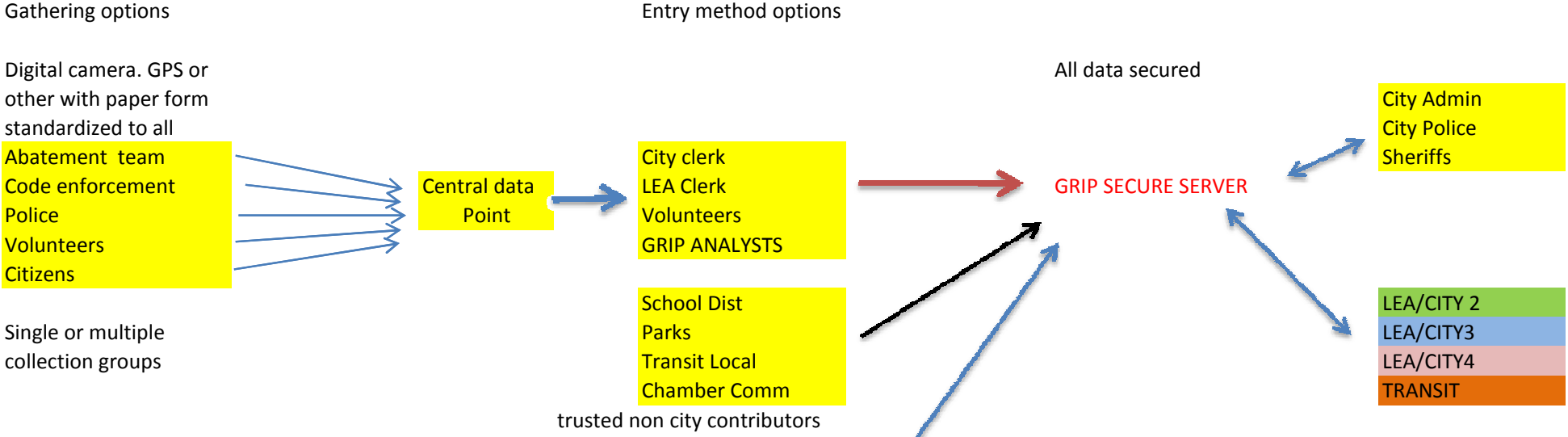


TYPICAL WORK FLOW OF THE GRIP DATABASE



Citizen reports created work order emailed to abatement live

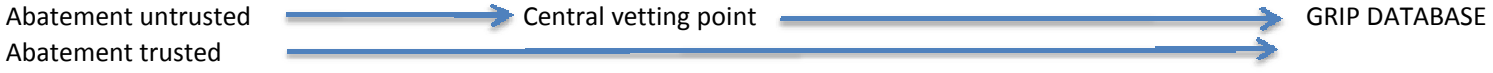
Job completed

Images /forms returned for entering/reading

City 1 search and report at will

Other cities search on own and all other city offences

Option 2 (Larger cities) PDA or field units used as main incoming data source. Suit remove on site policy.



Determine if abatement information is live to database or vetter by analyst or collection point before going live to GRIP

TYPICAL WORK FLOW OF THE GRIP DATABASE